

A firm that places emphasis on individual needs, composed of talented professionals working tirelessly in a multi-disciplinary environment: true teamwork to meet your expectations.

CUIERRIER & ASSOCIÉS INC.

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Major Losses, Complex and Specialized Risks Division

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OUR EXPERTISE

Our adjusters will be able to meet your needs in the following areas:

PERSONAL PROPERTY INSURANCE

- Automobile Insurance
- Personal Property
- Condominium Insurance
- High Value
- Latent and Hidden Defects
- Contamination
- Special investigations

BUSINESS INSURANCE

- Commercial Automobile Insurance
- Commercial Property
- Condominium Insurance
- Agricultural Insurance
- Builder's Risk and Wrap-up
- Municipal Insurance
- Institutional Insurance
- Equipment Breakdown
- Contamination
- Environmental and Pollution
- Business Interruption
- Crime Insurance (3D)
- Special investigations

LIABILITY

- Automobile Liability
- General Liability
- Municipal Liability
- Institutional Liability
- Product Liability
- Builder's Risk and Wrap-up
- Contamination
- Environment and Pollution
- Errors and Omissions
- Directors and Officers Liability
- Bodily Injury
- Personal Injury
- Latent and Hidden Defects
- Litigation cases

MAJOR LOSSES, COMPLEX AND SPECIALIZED RISKS DIVISION

PROPERTY DAMAGE

- Fire
- Agribusiness and Farms
- Forestry
- Contractor's Equipment
- Equipment Breakdown
- Heavy Machinery
- Hotels and Restaurants
- Manufacturing sector
- Retail
- Health Services and Hospitals
- Municipal Property
- Builder's Risk
- Environment and Pollution

CIVIL LIABILITY

- Wrap-up
- Municipal Liability
- Product recalls
- Environment
- Contamination
- Errors and Omissions
- Directors and Officers
- Legal Expenses Insurance
- Professional and health services providers
- Contractors' Liability
- Insurance representatives and brokers

WHO WE ARE

Since the opening of Cuierrier & Associés' first branch in 1993 in the Montreal area, we have been committed to providing exemplary service to our customers. Since then, we have opened new branches in Quebec City and Saguenay and we are proud to say that our team now includes 50 claims adjusters, spread across a large part of the province of Quebec, including 10 examiners/technical advisors, 3 of which are lawyers.

For more than 30 years, our company has evolved with the people we serve, with the desire to meet their expectations by offering a wide range of services. Our reputation precedes us when it comes to our personalized approach and customer experience. Our services are tailored to the individual needs of our clients for a complete, turnkey service.

Through our various divisions, whether it be our Major Loss Division, our Special Investigations Unit or our Subrogation Unit, our partners have access to a qualified team of professionals who constantly work in synergy to provide them and their insureds with optimal service.

As such, our team can handle all types of claims relating to personal and commercial property as well as civil liability, from the first call on our emergency line to the subrogation process, all while remaining mobile throughout the province of Quebec. We also handle cases entrusted by third-party administrator firms serving many insurers overseas.

MONTRÉAL

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NEW CLAIM

For a new claim, contact us directly by phone or email.
A member of our team will be happy to answer your questions.

Phone: 450 964-9394
Emergency Line: 514 708-9394
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JACQUES **CUIERRIER, FCIP**

CLAIMS ADJUSTER
PRESIDENT

CONTACT

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FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- High Value
- Environment
- Major Losses, Complex and Specialized Risks
- General Liability

LANGUAGES

- French
- English

TRAINING

Shortly after obtaining his certificate in business administration from the Université du Québec à Montréal, he obtained the FCIP designation from the Insurance Institute of Canada in 1994.

PROFESSIONAL EXPERIENCE

Jacques began his career as a claims adjuster in 1984 with various claims adjustment firms. In 1993, he founded the claims adjustment firm Cuierrier & Associés with his brother, Pierre.

Initially composed of only two people, the firm has now become the result of a long professional experience to which has been added, over the years, qualified experts bringing with them a wealth of knowledge, but also young talents, undeniable assets to the sustainability of the company.

Since 1993, Cuierrier & Associés has assisted thousands of insureds in their claims, always with the same motivation: a sincere desire to meet their expectations and those of our business partners.

ACCOLADE(S)/INVOLVEMENT(S)

Since his beginnings, Jacques has been involved in various organizations related to the insurance industry and, more particularly, in the Orde Honorable de l'Oie Bleue International (O.H.O.B.I.) in which he has organized several fundraising events for community mutual aid.

Our team of examiners/ technical advisors

Since our inception, the quality of our investigations and services has been a priority for Cuierrier & Associés.

To ensure the support, supervision, and ongoing training of our team of claims adjusters, we rely on the invaluable contribution of our team of examiners/technical advisors.

Composed of experienced professionals qualified in a wide range of fields, our examiners' team does everything possible to maintain the high standards of quality that have earned us our reputation.

Whether providing technical advice, strategic consultations, or ensuring that our business partners' policies and protocols are followed, our examiners/technical advisors play an essential role in achieving our goal of excellence.



LYNN JONES, LL.L

CLAIMS ADJUSTER
GENERAL MANAGER
EXAMINER/TECHNICAL ADVISOR

CONTACT

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FIELDS OF EXPERTISE

- General Liability
- Municipal Liability
- Institutional Liability
- Bodily Injury
- Personal Injury
- Errors and Omissions
- Directors and Officers
- Healthcare Professionals Liability
- Product Liability
- Contractors' Liability
- Wrap-up
- Litigation cases

LANGUAGES

- French
- English

TRAINING

Lynn completed a certificate in political science at Université Laval in 1993.

She obtained a law degree from Université d'Ottawa in 1996 and has been a member of the Quebec Bar since 1997.

PROFESSIONAL EXPERIENCE

She began her career as a recovery analyst and lawyer for an insurance company.

In 2008 she landed a job as an examiner with a municipal mutual insurance company.

Lynn joined the Cuierrier et Associés team in 2009 as an examiner overseeing the Civil Liability team. She subsequently became General Manager while retaining her role as examiner and technical advisor.

Her mandate is to plan and manage the firm's operations. She is responsible for professional practice compliance, the protection of personal information and IT security.

Lynn is also responsible for handling ethics complaints and managing legal and corporate affairs.

In addition, she is co-president of the health and safety committee and actively involved in event organization.



PATRICE ALLARD, CIP

CLAIMS ADJUSTER
CLAIMS MANAGER-SUBROGATION
EXAMINER/TECHNICAL ADVISOR

CONTACT

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FIELDS OF EXPERTISE

- General Liability
- Municipal Liability
- Institutional Liability
- Bodily Injury
- Personal Injury
- Errors and Omissions
- Directors and Officers
- Healthcare Professionals Liability
- Product Liability
- Contamination
- Builder's Risk and Wrap-up
- Litigation cases
- Subrogation

LANGUAGES

- French
- English

TRAINING

Patrice completed a DEC in administrative techniques, insurance option in 2001.

In 2010, he obtained the CIP designation from the Insurance Institute of Canada and also completed a law certificate in 2012.

PROFESSIONAL EXPERIENCE

He began his career as an examiner and technical advisor for an insurance company, specializing in subrogation and civil liability. During this time, he managed litigation cases and acted in arbitration between insurers and settlement conferences.

Patrice joined the Cuierrier & Associés team in 2018 as a examiner/technical advisor. He then moved on to become Claims Manager-Subrogation.

With his legal expertise, he oversees the monitoring and quality of the team of claims adjusters specializing in civil liability. Drawing on his negotiation skills, he also leads the subrogation team.

He also participates in the management of ongoing projects, in particular by carrying out legal research on current issues with the aim of ensuring the training and development of our team of claims adjusters.



CHANTAL
ST-AMAND, LL.B, CIP

CLAIMS ADJUSTER
EXAMINER/TECHNICAL ADVISOR

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FIELDS OF EXPERTISE

- General Liability
- Municipal Liability
- Institutional Liability
- Bodily Injury
- Personal Injury
- Errors and Omissions
- Directors and Officers
- Healthcare Professional Liability
- Product recalls
- Contamination
- Litigation cases

LANGUAGES

- French
- English

TRAINING

Chantal obtained a Bachelor of Laws from Université Laval in 1995 and has been a member of the Quebec Bar since 1996.

She also holds the CIP designation from the Insurance Institute of Canada.

PROFESSIONAL EXPERIENCE

She worked as a lawyer until 1998 and held various positions for an insurer, including team leader in standards and systems, then agent in personal property insurance underwriting and claims examiner. She then acted as legal counsel.

Chantal later worked as a claims examiner for the Direction des assurances de l'Association québécoise d'établissements de santé et de services sociaux.

In May 2012, she joined the Cuierrier & Associés team as a claims adjuster in commercial liability and professional liability insurance.

Chantal also serves as a examiner and technical advisor within the firm. Her extensive legal knowledge and field experience allow her to lead the team handling personal injury cases.



KARINE GAUTHIER, CIP

CLAIMS ADJUSTER
EXAMINER/TECHNICAL ADVISOR

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FIELDS OF EXPERTISE

- General Liability
- Municipal Liability
- Institutional Liability
- Legal Expenses Insurance
- Bodily Injury
- Personal Injury
- Errors and Omissions
- Directors and Officers
- Healthcare Professionals' Liability
- Product Liability
- Contractors' Liability
- Wrap-up
- Contamination
- Litigation cases

LANGUAGES

- French
- English

TRAINING

Karine completed a DEC in human science, psychology profile in 2002.

She obtained the title of CIP from the Insurance Institute of Canada in 2015.

PROFESSIONAL EXPERIENCE

Karine began her career in the insurance industry in 2002 as a claims adjuster and examiner for an insurer.

She then held the positions of examiner, technical advisor and manager within an insurance company with a specialization in civil liability.

In 2023, she joined the Cuierrier & Associés team as an examiner and technical advisor in civil liability. Her extensive mentoring experience and human approach allow her to provide caring guidance to our team of claims adjusters, giving them the opportunity to achieve their full potential.

The relevance of her coverage analyses, as well as her technical knowledge, make her an important reference within the Civil Liability team as well as the entire firm.

Karine is also involved as secretary of the health and safety committee and actively participates in projects under development.

ACCOLADE(S)/INVOLVEMENT(S)

Karine was awarded the AESIQ Excellence Award in 2015.



ROBERT
PLANTE, BA, DCA

CLAIMS ADJUSTER
EXAMINER/TECHNICAL ADVISOR

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FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- General Liability
- Municipal Liability
- Institutional Liability
- Errors and Omissions
- Directors and Officers
- Builder's Risk and Wrap-up
- Specialized Risks
- Litigation cases
- Subrogation
- Third-party Administrator (TPA)

LANGUAGES

- French
- English

TRAINING

Robert completed a DEC in social sciences at CEGEP de Trois-Rivières in 1976.

In 1979, he obtained a BAC in political science from Université Laval.

PROFESSIONAL EXPERIENCE

He began his career as a claims adjuster for an insurance company in 1982. He then landed a position as a claims adjuster with a broker where he stayed for ten years and set up the claims department.

He then successively held positions as an examiner and auditor with an insurance company, then as a road claims adjuster for an independent claims adjustment firm.

In 2008, with his knowledge and experience in the London markets, Robert founded his third-party administrator firm, which quickly established itself as a leading player.

Robert joined the Cuierrier & Associés team in 2025 as an examiner/technical advisor.

Thanks to his extensive industry experience and his knowledge of both personal and commercial property insurance, he ensures the quality of the activities of our team of claims adjusters and is an important resource within our firm.



MARC **CHICOINE, FCIP**

CLAIMS ADJUSTER
CLAIMS MANAGER-MONTREAL & IT
EXAMINER/TECHNICAL ADVISOR

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FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Commercial Property
- Condominium Insurance
- Agribusiness and Farms
- Contractor's Equipment
- Business Interruption
- Crime (3D)
- Major Losses, Complex, and Specialized Risks
- General Liability

LANGUAGES

- French
- English

TRAINING

Marc obtained a DEC in administrative techniques, insurance option, from Cégep Ste-Foy in 1992 and a certificate in administration from the Université du Québec à Trois-Rivières in 2008.

He also holds the FCIP designation from the Insurance Institute of Canada.

PROFESSIONAL EXPERIENCE

He began his career as a claims adjuster for an insurer in 1994. He handled all kinds of cases on the road until 2008, when he became a manager.

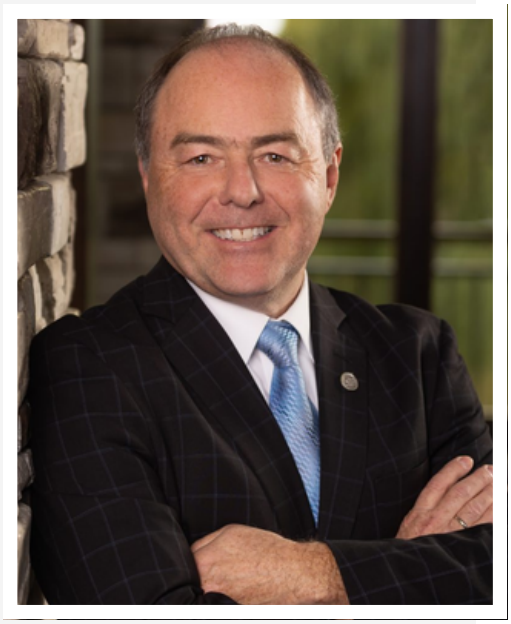
In 2012, Marc joined the Cuierrier & Associés team as an examiner and then became Claims Manager for the Montreal region and IT Manager.

His extensive experience on the road, as well as his management and IT skills, make him a leading reference both for technical advice to adjusters and for the proper functioning, optimization and security of the firm's systems as a whole.

He also ensures the monitoring, updating and distribution of our clients' policies to all members of the firm so that the service provided evolves at the same pace as our business partners.

ACCOLADE(S)/INVOLVEMENT(S)

Marc has been vice-president of AEISQ since 2021 and is a member of O.H.O.B.I.



PIERRE **ROYER, CIP**

CLAIMS ADJUSTER
CLAIMS MANAGER-QUEBEC
EXAMINER/TECHNICAL ADVISOR

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FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Commercial Property
- Condominium Insurance
- Agricultural Insurance
- Equipment Breakdown
- Builder's Risk
- Major Losses, Complex and Specialized Risks
- General Liability

LANGUAGES

- French

TRAINING

Pierre holds a DEC in administrative techniques, insurance option, from Cégep de Ste-Foy.

He also holds the CIP designation from the Insurance Institute of Canada and trainer accreditation from the Chambre d'assurance de dommages.

PROFESSIONAL EXPERIENCE

He began his career in the industry in 1984 as a claims adjuster for an insurance company. He then moved on to a position as an examiner and technical advisor.

From 2003, Pierre acted primarily as a manager and was responsible for training road adjusters, auditing investigation files, subrogation, creating work processes and supervising special cases and major losses in personal and commercial property insurance.

His commitment to providing outstanding customer service allows him not only to advise our teams of property insurance adjusters in the Quebec and Saguenay regions, but also to play a key role in developing business opportunities.

An accredited trainer, he also designs and presents training courses within our team.



NANCY **MUIR, CIP**

CLAIMS ADJUSTER
EXAMINER/TECHNICAL ADVISOR

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FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Commercial Property
- Condominium Insurance
- Agricultural Insurance
- Equipment Breakdown
- Heavy Machinery
- Contractors' Equipment
- Builder's Risk
- Business Interruption
- Crime (3D)
- Major Losses, Complex, and Specialized Risks
- General Liability

LANGUAGES

- French
- English

TRAINING

She obtained the title of CIP from the Insurance Institute of Canada after completing training at Cégep du Vieux Montréal in 2000.

PROFESSIONAL EXPERIENCE

Nancy started in the insurance industry as a clerk for an insurer in 1983. She obtained a position in the claims department in 1984 where she discovered an instant passion for the profession.

Between 1984 and 2015, she worked as a claims adjuster and examiner for national and international insurers and claims adjustment firms.

She joined the Cuierrier & Associés team in 2015 where she held the position of examiner and technical advisor specializing in major losses, complex and specialized risks.

Her experience, extensive technical knowledge and attention to detail are valuable assets ensuring the quality of the investigations and reports produced as well as the constant development of our team of claims adjusters.

ACCOLADE(S)/INVOLVEMENT(S)

Nancy received the second honourable provincial mention when she obtained the CIP title in 2000.

She also acted as a liaison agent for the Insurance Institute for 4 years.



VICKIE SAUCIER-NADEAU

CLAIMS ADJUSTER
ONBOARDING MANAGER
SENIOR EXAMINER/TECHNICAL ADVISOR

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FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Agribusiness and Farms
- Institutional Insurance
- Industrial Insurance
- Equipment Breakdown
- Heavy Machinery
- Environment
- Builder's Risk Insurance
- Major Losses, Complex and Specialized Risks
- General Liability

LANGUAGES

- French
- English

TRAINING

Vickie graduated from Collège Maisonneuve in 2004 with a DEC in arts and literature, language profile. She also pursued a bachelor's degree in history at Université de Montréal until 2008.

PROFESSIONAL EXPERIENCE

She began her career in the insurance industry in 2008 as an administrative assistant for a claims adjustment firm. That same year, she obtained her AMF certificate and landed a position as a road claims adjuster, which she held until 2015.

She then worked as a claims examiner for an insurer before joining the Cuierrier & Associés team in 2019 as a road claims adjuster for major losses.

In 2021, she obtained a position as an examiner with the firm. She is also responsible for creating the onboarding program set up in 2022 to welcome new employees as well as coach and develop junior adjusters.

Her experience on the road and her human, empathetic approach make her an important resource for technical advice and training for our team. She also plays an active role in the management of development projects and is the firm's health and safety representative.

ACCOLADE(S)/INVOLVEMENT(S)

Vickie was part of the organizing committee for AFAM's 2023 conference, with the support and sponsorship of Cuierrier & Associés.



GUILLAUME DESCHAMPS

CLAIMS ADJUSTER
EXAMINER/TECHNICAL ADVISOR

CONTACT

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FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Agribusiness and Farms
- Institutional Insurance
- Heavy Machinery
- Contamination
- Builders' Risk and Wrap-up
- Major Losses, Complex and Specialized Risks
- Special Investigations
- General Liability
- Contractors' Liability
- Environment
- Subrogation

LANGUAGES

- French
- English

TRAINING

Guillaume completed a DEC in administrative techniques, insurance option, at the Cégep de Ste-Foy in 2001. He then obtained his AMF certificate.

PROFESSIONAL EXPERIENCE

Guillaume began working in the insurance industry as a claims adjuster for an insurance company in 2001.

His thoroughness, analytical temperament and attention to detail enabled him to quickly develop the skills needed to handle large-scale losses.

Over the course of his long career, Guillaume has successively held the positions of senior claims adjuster and technical advisor/head of department for a team of road adjusters specializing in major losses in both property and liability insurance.

During his time with an insurer, he was actively involved and sat on various committees, including two major “Kaizen” projects aimed at improving claims processes.

He joins Cuierrier & Associés as an examiner in 2022. His technical knowledge, investigative reflexes and efficiency are essential contributions to the quality control of our services and the ongoing training of our team.

ACCOLADE(S)/INVOLVEMENT(S)

In 2011, Guillaume was President of the Société des experts en sinistre de Québec.

Our team of claims adjusters Civil Liability Major losses, Complex and Specialized risks

The Major Losses, Complex and Specialized Risks Division is made up of a team of claims adjusters with extensive experience in general and professional liability insurance. Our vast experience enables us to manage our clients' most complex needs.



JÉRÔME **BRISSON, CIP**

CLAIMS ADJUSTER

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FIELDS OF EXPERTISE

- Personal and Commercial Liability
- Product liability
- Contractors' liability
- Wrap-up
- Product recall
- Errors and Omissions
- Directors and Officers

LANGUAGES

- French
- English

TRAINING

Jérôme graduated from Cégep de Ste-Foy in 1995 with a DEC in administrative techniques, insurance option, followed by a certificate in retailing and distribution from HEC Montréal in 1998.

In 2005, he earned the CIP designation from the Insurance Institute of Canada.

PROFESSIONAL EXPERIENCE

Jérôme began his career in the insurance industry in 1995 as a broker.

He shifted his focus to claims, joining Cuierrier & Associés in 1998 as a road claims adjuster.

Over the course of his long career, he has acquired the expertise and experience needed to handle large-scale files within the Major Losses, Complex and Specialized Risks Division.

ACCOLADE(S)/INVOLVEMENT(S)

Jérôme is a member of O.H.O.B.I.

He was also responsible for setting up Cuierrier & Associés' Quebec City branch in 2003.



SERGE DE BLOIS

CLAIMS ADJUSTER

CONTACT

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FIELDS OF EXPERTISE

- Personal and Commercial Liability
- Contractor's Liability
- Builder’s Risk and Wrap-up
- Environment

LANGUAGES

- French
- English

TRAINING

Serge completed a DEC at Collège Ahuntsic in 1987.

He then obtained his AMF certificate.

PROFESSIONAL EXPERIENCE

Serge began his career in the insurance industry as a claims adjuster with an insurance company.

In 2008, he joined Cuierrier & Associés, handling major commercial property insurance cases before specializing in civil liability.

Serge now handles complex civil liability cases, in particular contractors' liability, in which he draws on his knowledge of the construction industry.

ACCOLADE(S)/INVOLVEMENT(S)

Serge is a member of O.H.O.B.I.



CHRISTIAN **DUPUIS, CIP**

CLAIMS ADJUSTER

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FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Fire
- Personal and Commercial Liability
- Contractors' Liability
- Builder’s Risk and Wrap-up

LANGUAGES

- French
- English

TRAINING

Christian first completed a DEC in damage insurance, before earning his CIP from the Insurance Institute of Canada in 1996.

PROFESSIONAL EXPERIENCE

He began his career in the industry as a claims adjuster for an insurer and worked for three insurance companies before turning to an independent claims adjustment firm.

Distinguishing himself by his strong analytical and observational skills in investigations involving fraudulent behavior, he helped develop policies for a special investigations unit.

In 2009, he joined Cuierrier & Associés, where he handled major and complex personal and commercial property damage claims, specializing in fire cases.

Christian then joined the Civil Liability team in the Major Losses, Complex and Specialized Risks Division.



CHANTAL
ST-AMAND, LL.B, CIP

CLAIMS ADJUSTER
EXAMINER/TECHNICAL ADVISOR

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FIELDS OF EXPERTISE

- General Liability
- Municipal Liability
- Institutional Liability
- Bodily Injury
- Personal Injury
- Errors and Omissions
- Directors and Officers
- Healthcare Professional Liability
- Product recalls
- Contamination
- Litigation cases

LANGUAGES

- French
- English

TRAINING

Chantal obtained a Bachelor of Laws from Université Laval in 1995 and has been a member of the Quebec Bar since 1996.

She also holds the CIP designation from the Insurance Institute of Canada.

PROFESSIONAL EXPERIENCE

She worked as a lawyer until 1998 and held various positions for an insurer, including team leader in standards and systems, then agent in personal property insurance underwriting and claims examiner. She then acted as legal counsel.

Chantal later worked as a claims examiner for the Direction des assurances de l'Association québécoise d'établissements de santé et de services sociaux.

In May 2012, she joined the Cuierrier & Associés team as a claims adjuster in commercial liability and professional liability insurance.

Chantal also serves as a examiner and technical advisor within the firm. Her extensive legal knowledge and field experience allow her to lead the team handling personal injury cases.



GENEVIÈVE **TREMBLAY, LL.B.**

CLAIMS ADJUSTER

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FIELDS OF EXPERTISE

- General Liability
- Municipal Liability
- Professional Liability
- Bodily Injury
- Personal Injury
- Errors and Omissions
- Directors and Officers
- Health Professionals' Liability
- Insurance Coverage
- Litigation cases

LANGUAGES

- French
- English

TRAINING

Geneviève completed her Bachelor of Laws at Université Laval in May 2004 and became a member of the Quebec Bar in 2005.

She obtained her AMF certificate in 2018 and is currently studying for her CIP designation from the Insurance Institute of Canada.

Geneviève is also an accredited trainer with the Chambre de l'assurance de dommages.

PROFESSIONAL EXPERIENCE

From the outset, Geneviève concentrated her practice in insurance law and civil litigation with law firms.

She also practiced as a lawyer in the litigation department of two insurers before joining the Cuierrier & Associés team, where she has acted as a civil liability claims adjuster since 2018.

ACCOLADE(S)/INVOLVEMENT(S)

Involved as a volunteer, Geneviève was a member of the Quebec Bar's Committee on Services to the Public, an investigating member of the Quebec Bar's Indemnity Fund Committee and a member of the Jeune Barreau de Québec's Training Committee.

She was also a member of the Communications Committee of the Association des femmes d'assurance de Québec.



OLIVIER **BELLEMARE, LL.B.**

CLAIMS ADJUSTER

CONTACT

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obellemare@cuierrier.com
Certificate: 168738

FIELDS OF EXPERTISE

- Automobile Liability
- General Liability
- Municipal Liability
- Product Liability
- Contractors' Liability
- Bodily Injury

LANGUAGES

- French
- English

TRAINING

Olivier completed an AEC in damage insurance in 2015.

He also obtained a law degree from Université Laval in 2012.

PROFESSIONAL EXPERIENCE

He began his career with the SAAQ, then changed direction and landed a position as a claims adjuster with a claims adjustment firm.

He then worked as a liability specialist, litigation advisor and major loss recovery advisor for two insurers.

Olivier joined Cuierrier & Associés in 2018 as a road claims adjuster specializing in civil liability.

ACCOLADE(S)/INVOLVEMENT(S)

Olivier was a lecturer at Cégep de Ste-Foy and Cégep de St-Lawrence in the AEC program in damage insurance.



WILLIAM BEAUCHAMP

CLAIMS ADJUSTER

CONTACT

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wbeauchamp@cuierrier.com
Certificate: 211902

FIELDS OF EXPERTISE

- Personal and Commercial Liability
- Product Liability
- Contractors' Liability
- Wrap-up
- Product recall

LANGUAGES

- French
- English

TRAINING

William completed a vocational diploma in carpentry and joinery in 2007 and a college diploma in insurance and financial services at Cégep de Ste-Foy in 2015.

PROFESSIONAL EXPERIENCE

From 2004 to 2015, William worked in the construction industry. He then reoriented his career towards property damage insurance, obtaining a role as an intern in 2015, then as a road claims adjuster with an insurance company in 2018.

He joined the Cuierrier & Associés team in 2020 as a civil liability road claims adjuster. His professional background in the construction industry is a major asset, particularly in handling contractors' liability cases.

ACCOLADE(S)/INVOLVEMENT(S)

William taught a session of the Règlement de sinistres course at Collège O'Sullivan in 2019.

William has also been a member of O.H.O.B.I. since 2020.

Our team of claims adjusters Direct Damage Major Losses, Complex and Specialized Risks

Our Major Losses, Complex and Specialized Risks Division is made up of experienced claims adjusters offering rigorous and comprehensive investigations in a variety of personal and commercial property insurance sectors.



STEVE LABRECQUE, BBA

CLAIMS ADJUSTER

CONTACT

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Certificate: 166322

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Restaurants
- Business Interruption
- Crime (3D)
- Special Investigations
- General Liability

LANGUAGES

- French
- English

TRAINING

Steve successfully completed a Bachelor's degree in business administration at Université de Sherbrooke in 2008.

He then obtained his AMF certificate.

PROFESSIONAL EXPERIENCE

He began his career working as a claims adjuster for various insurance companies.

In 2011, he joined Cuierrier & Associés as an adjuster in personal lines insurance.

He has since demonstrated his ability to handle major losses in personal and commercial property, and has joined our Major Losses, Complex and Specialized Risks Division.

ACCOLADE(S)/INVOLVEMENT(S)

Steve is a member of O.H.O.B.I.



VINCENT GOSSELIN

CLAIMS ADJUSTER

CONTACT

450.964.9394, ext. 163
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Certificate: 162659

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Institutional Insurance
- Hotels and Restaurants
- Business Interruption
- Crime (3D)
- Special Investigations
- General Liability

LANGUAGES

- French
- English

TRAINING

Vincent obtained his AMF certificate in 2003 after working in the insurance industry for many years.

PROFESSIONAL EXPERIENCE

He began his career working for a major insurance company, before joining a national claims adjustment firm.

Over the course of his career, he has handled a number of natural catastrophe claims, most notably in Newfoundland during Hurricane Igor in 2010.

He joined the Cuierrier & Associés team in 2012, acquiring extensive expertise in major and complex losses.

ACCOLADE(S)/INVOLVEMENT(S)

Vincent is a member of O.H.O.B.I.

From 2004 to 2009, he was involved with the Coalition pour la promotion des professions en assurance de dommages.

He was also the subject of a media publication in 2009 to introduce the claims adjuster profession to the public.



TOMMY MUCCI

CLAIMS ADJUSTER

CONTACT

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Certificate: 121385

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Business Interruption
- Crime (3D)
- General Liability

LANGUAGES

- French
- English

TRAINING

Tommy completed a DEC in administration at Collège Ahuntsic in 1997, and went on to study at HEC Montréal.

He also obtained a DEC in damage insurance from Collège Montmorency and completed his certificate in administration at the Université du Québec à Montréal in 2005.

PROFESSIONAL EXPERIENCE

He began his career as a claims adjuster for an insurance company in 2003.

In 2013, he joined Cuierrier & Associés as a road claims adjuster and quickly demonstrated his ability to handle large-scale cases. He currently works in our Major Losses, Complex and Specialized Risks Division, handling personal and commercial property damage claims.



ISABELLE MARCOUX, CIP

CLAIMS ADJUSTER

CONTACT

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Certificate: 167902

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Cooperatives
- Institutional Insurance
- Hotels and Restaurants
- Business Interruption
- Builder's Risk
- Special Investigations
- General Liability

LANGUAGES

- French
- English

TRAINING

Isabelle completed an AEC in damage insurance in 2005 and obtained her AMF certificate the same year.

In 2022, she acquired her CIP designation from the Insurance Institute of Canada, and completed Level 1 of the RCCI training program (Fire Causes and Circumstances Investigation).

In May 2023, she completed the IADQ's Technique d'enquête training program.

PROFESSIONAL EXPERIENCE

She began her career in the insurance industry in 1994 as a specialist in cleaning and post-loss emergency response.

In 2005, she became a claims adjuster and worked for an insurer until 2017.

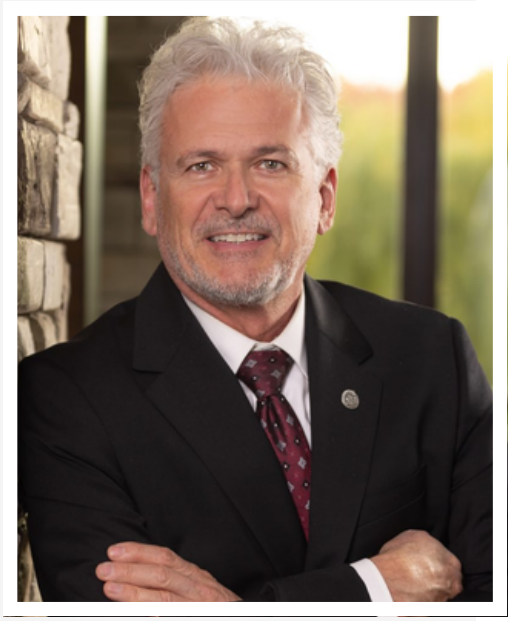
She then joined the Cuierrier & Associés team, handling major and complex cases in both personal and commercial property damage insurance.

ACCOLADE(S)/INVOLVEMENT(S)

Isabelle is a member of the IADQ training team.

She is also involved with the Société des experts en sinistre de Québec as an administrator.

In 2022, she was awarded the O.H.O.B.I. honorary prize for the person most involved in the industry.



JEAN-LUC **LANGLOIS, FCIP**

CLAIMS ADJUSTER

CONTACT

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jlanglois@cuierrier.com
Certificate: 119108

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- High Value
- Agribusiness and Farms
- Equipment Breakdown
- Heavy Machinery
- Hotels and Restaurants
- Manufacturing sector
- Special Investigations

LANGUAGES

- French
- English

TRAINING

Jean-Luc holds a certificate in business administration from Université Laval, as well as the FCIP designation from the Insurance Institute of Canada.

PROFESSIONAL EXPERIENCE

Right from the start of his career, Jean-Luc worked as a claims adjuster for a number of claims adjustment firms.

In 1997, he became a shareholder and then president of the firm Morin, Bourget et Denys. This role, combined with his work as a claims adjuster, has enabled him to acquire extensive expertise in complex cases.

He is a pilar of our Major Losses, Complex and Specialized Risks Division.

ACCOLADE(S)/INVOLVEMENT(S)

During his studies, he received the AESIQ award from the Collège de Sainte-Foy.

He also received the Michel Giasson prize from Université Laval.

In 1997, Jean-Luc became President of the Société des experts en sinistre de Québec.



MARIE-CLAUDE **IMBEAULT**

CLAIMS ADJUSTER

CONTACT

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mimbeault@cuierrier.com
Certificate: 139463

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Environment
- Agribusiness and Farms
- Equipment Breakdown
- Heavy Machinery
- Builder's Risk

LANGUAGES

- French
- English

TRAINING

Marie-Claude first completed a DEC in administrative sciences at CEGEP de Baie-Comeau, then went on to study business administration at the Université du Québec à Chicoutimi.

PROFESSIONAL EXPERIENCE

She began working in the insurance industry in 1994 as a claims adjuster for an insurance company. Over the course of her career, she worked with various insurers and claims adjustment firms.

In 2018, Marie-Claude joined the Cuierrier & Associés team and demonstrated an ability to handle all types of personal and commercial property damage claims.

She joined the Major Losses, Complex and Specialized Risks Division in 2024.

ACCOLADE(S)/INVOLVEMENT(S)

Marie-Claude was vice-president of the Association des Femmes d'assurance du Saguenay-Lac-St-jean from 2019 to 2023.



MATHIEU CORBEIL

CLAIMS ADJUSTER

CONTACT

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Certificate: 166113

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Hotels and Restaurants
- Business Interruption
- Builder's Risk
- Special Investigations
- General Liability

LANGUAGES

- French
- English

TRAINING

Mathieu completed an AEC in insurance at Collège Rosemont in 2003.

He then obtained his AMF certificate.

PROFESSIONAL EXPERIENCE

Mathieu began his career in the insurance industry as a claims adjuster with an insurer.

He then worked for various insurance companies, handling large-scale personal and commercial property insurance cases.

He joined Cuierrier & Associés in 2020 as a road claims adjuster. From the outset, Mathieu's investigative skills enabled him to join the Major Losses, Complex and Specialized Risks Division.

He currently handles all types of personal and commercial property damage claims as well as general liability claims.



RODIER
GAGNON, CIP

CLAIMS ADJUSTER

CONTACT

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Certificate: 180301

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Agribusiness and Farms
- Heavy Machinery
- Business Interruption

LANGUAGES

- French

TRAINING

Rodier became a CIP of the Insurance Institute of Canada in 1984.

PROFESSIONAL EXPERIENCE

He began his career in the insurance industry in 1978 with the Bureau d'Expertise des Assureurs, as a claims adjuster.

Rodier obtained a position as Sales Manager for an insurer in 1988, and was promoted to Regional Sales Manager in 1991.

In 2009, he became vice-president of claims for a mutual insurance company. He then continued his career with a claims adjustment firm from 2013 to 2024.

He joined Cuierrier & Associés in the summer of 2024. There is no doubt that his extensive experience has become an important addition to our Major Losses, Complex and Specialized Risks Division.



SIMON CARRIER

CLAIMS ADJUSTER

CONTACT

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Certificate: 137645

FIELDS OF EXPERTISE

- Commercial Property
- Condominium Insurance
- Builder's Risk and Wrap-up
- Institutional Insurance
- Industrial Insurance
- Hotels and Restaurants
- Heavy Machinery
- Equipment Breakdown
- General Liability

LANGUAGES

- French
- English

TRAINING

Simon completed a DEC in administrative techniques, majoring in finance, in 1993.

He then reoriented his career, obtaining a position as a claims adjuster with an insurer in 1995.

PROFESSIONAL EXPERIENCE

Simon has been working in the insurance industry since 1995. Over the years, he has worked for several insurance companies, specializing in major losses in 2010.

Since then, he has been handling large-scale commercial losses, particularly in industrial insurance.

He joins Cuierrier & Associés in the fall of 2024, adding his experience to the Major Losses, Complex and Specialized Risks Division.



KARINE **BROCHU, FCIP**

CLAIMS ADJUSTER

CONTACT

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Certificate: 161744

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Builder's Risk and Wrap-up
- Hotels and Restaurants
- Business Interruption
- General Liability

LANGUAGES

- French
- English

TRAINING

Karine completed a DEC in administrative techniques, insurance option, at Cégep du Vieux Montréal in 2004.

In 2015, she also obtained a certificate in service administration from the Université du Québec à Montréal.

She holds the FCIP designation from the Insurance Institute of Canada.

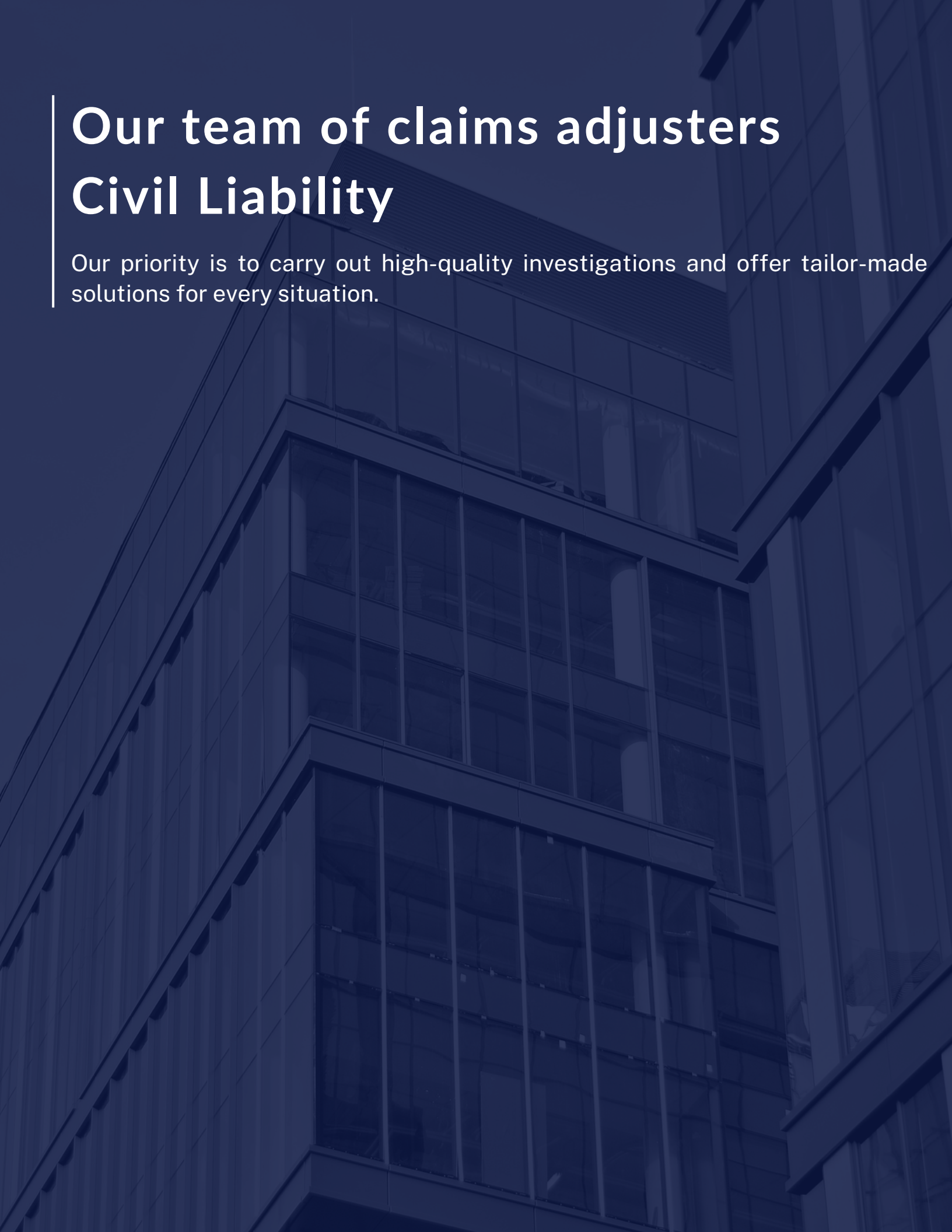
PROFESSIONAL EXPERIENCE

Karine began her career in the insurance industry as a brokerage trainee in 2003.

Between 2004 and 2019, she successively held the positions of in-house and road claims adjuster, as well as supervisor of a team of junior to intermediate adjusters. She also acted as an examiner for third-party administrator (TPA) files.

She then obtained a position as a claims adjuster with an independent claims adjustment firm, where she handled major personal and commercial property losses until 2024.

In winter 2024, she joined Cuierrier & Associés in the Major Losses, Complex and Specialized Risks Division.



Our team of claims adjusters Civil Liability

Our priority is to carry out high-quality investigations and offer tailor-made solutions for every situation.



PIERRE LÉTOURNEAU

CLAIMS ADJUSTER

CONTACT

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Certificate: 121574

FIELDS OF EXPERTISE

- General Liability
- Municipal Liability
- Environment
- Pollution
- Contamination
- Subrogation

LANGUAGES

- French
- English

TRAINING

Pierre completed an ACS Class 1 in personal and commercial insurance at the Institut des services financiers in 1984.

He then obtained his AMF certificate.

PROFESSIONAL EXPERIENCE

He began his career in the insurance industry as a claims adjuster in 1984.

Pierre progressed through several independent claims adjustment firms before joining the Cuierrier & Associés team in 2016 as a civil liability adjuster specializing in environment and pollution.

He also handles subrogation cases.



GABRIEL
FOURNIER-CUIERRIER, B.SC.

CLAIMS ADJUSTER

CONTACT

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Certificate: 208772

FIELDS OF EXPERTISE

- General Liability
- Municipal Liability
- Bodily Injury
- Errors and Omissions
- Directors and Officers

LANGUAGES

- French
- English

TRAINING

Gabriel completed a BAC in kinesiology at the Université du Québec à Trois-Rivières in 2014. He obtained his AMF certificate the same year.

He also obtained a law certificate from Université de Montréal in 2017.

PROFESSIONAL EXPERIENCE

He began his career in insurance as a road claims adjuster at Cuierrier & Associés in 2014.

Gabriel initially handled all types of personal and commercial property claims before joining the civil liability team.

Currently, he specializes primarily in municipal liability and bodily injury.

He is also involved in the management of the company, particularly in terms of relations with our business partners. He also participates in the development of ongoing projects and process improvement.

ACCOLADE(S)/INVOLVEMENT(S)

Gabriel is a member of O.H.O.B.I.



KATY RAYMOND

CLAIMS ADJUSTER

CONTACT

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Certificate: 210623

FIELDS OF EXPERTISE

- PersonaL liability
- Commercial Liability
- Contractors' Liability
- Latent and Hidden Defects

LANGUAGES

- French
- English

TRAINING

With a diploma in legal techniques from Cégep régional de Lanaudière, Katy began her studies in law at Université de Montréal, then in administration at the Université du Québec à Montréal, before finally deciding on a career in insurance.

She obtained her AMF certificate in 2015.

PROFESSIONAL EXPERIENCE

Katy began her career as a claims adjuster at an insurance company in 2015.

She then joined the Cuierrier & Associés team in 2017 as a civil liability claims adjuster.

In 2024, she added to her experience and became involved with the management team in improving processes and managing projects in development.



MICHEL **ARCHAMBAULT, CIP**

CLAIMS ADJUSTER

CONTACT

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Certificate: 100444

FIELDS OF EXPERTISE

- Commercial Liability
- Municipal Liability
- Product Liability
- Contractors' Liability
- Bodily Injury
- Subrogation

LANGUAGES

- French
- English

TRAINING

Michel obtained his CIP designation from the Insurance Institute of Canada in 1989 and went on to study computer science, business management, and education.

PROFESSIONAL EXPERIENCE

He began his career in the insurance industry as a claims adjuster for an insurer in 1982. He held this position until 2001 and then focused on teaching property damage insurance in college until 2012.

He then resumed his role as a claims adjuster with a claims adjustment firm in 2014 and finally joined the Cuierrier & Associés team in 2018.

Michel mainly handles commercial civil liability cases.

He also works in the Subrogation Unit.



LAURA-PHILIPP BANVILLE

CLAIMS ADJUSTER

CONTACT

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Certificate: 247564

FIELDS OF EXPERTISE

- Automobile Insurance
- General Liability
- Municipal Liability
- Contractors' Liability
- Bodily Injury

LANGUAGES

- French
- English

TRAINING

Laura-Philipp completed a DEC in human science and languages at Cégep de Lévis in 2016.

She completed her property insurance training and obtained her AMF certificate in 2020 while working for an insurance company.

She is currently pursuing her studies at Université TELUQ with the goal of obtaining a certificate in management.

PROFESSIONAL EXPERIENCE

Laura-Philipp began her career in the insurance industry as a planning technician for an insurance company.

She then obtained her representative certificate and landed a position as a claims adjuster for personal automobile insurance.

In 2022, she joined the Cuierrier & Associés team as an automobile claims adjuster, primarily handling fraud, theft, and fire claims.

In 2024, she added to her experience and joined the civil liability team.



CLAUDIA MOREAU

CLAIMS ADJUSTER

CONTACT

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cmoreau@cuierrier.com
Certificate: 243316

FIELDS OF EXPERTISE

- Personal Liability
- Commercial Liability
- Municipal Liability
- Bodily Injury

LANGUAGES

- French
- English

TRAINING

Claudia first studied insurance and financial services consulting at Cégep de Ste-Foy.

She obtained her AMF certificate in 2021 and is currently studying to become a CIP.

PROFESSIONAL EXPERIENCE

She began her career as a claims adjuster for an insurance company in 2019.

She obtained a position as a claims adjuster in 2021 after completing the training offered by her employer. She worked in this role for two years before landing a position as a legal insurance claims examiner, which she held until 2024.

She then joined the Cuierrier & Associés team as a road claims adjuster specializing in civil liability, primarily handling municipal liability and bodily injury claims.

ACCOLADE(S)/INVOLVEMENT(S)

Claudia is involved as a mentor with ACADEMOS to present the profession of claims adjuster.

Our team of claims adjusters Direct Damage

We are committed to ensuring that claims are handled quickly, efficiently, and professionally in order to minimize the inconvenients suffered by the insured in the event of a claim.





MARC TREMBLAY, BBA

CLAIMS ADJUSTER IN PERSONAL LINES DAMAGE INSURANCE

CONTACT

450.964.9394, ext. 116
mtremblay@cuierrier.com
Certificate: 133040

FIELDS OF EXPERTISE

- Personal Property
- High Value
- Subrogation

LANGUAGES

- French
- English

TRAINING

Marc obtained a bachelor's degree in business administration from the Université du Québec à Montréal in 1983.

PROFESSIONAL EXPERIENCE

He was one of the first adjusters to join the Cuierrier & Associés team in 1996. He initially specialized in high-value personal property insurance and was called upon to handle large-scale cases.

In 2022, he joined the Subrogation team, where he discovered a particular interest in negotiation.



LUCIE **BISSONNETTE**

CLAIMS ADJUSTER

CONTACT

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lbissonnette@cuierrier.com
Certificate: 209449

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance and Self-insurance of Condominium Associations
- General Liability
- Latent and Hidden Defects

LANGUAGES

- French
- English

TRAINING

After graduating in computerized accounting and financial management in the banking sector in 1994, she shifted her career focus to the insurance industry in 2011.

PROFESSIONAL EXPERIENCE

Lucie worked for several years in external investigations for SME financing, liquidation, dissolution, and court-supervised sales of companies.

She joined the Cuierrier & Associés team as an administrative assistant in 2011. She obtained her AMF certificate in 2015 and landed a position as a road claims adjuster.

Lucie handles all types of cases, but specializes in condominium insurance, particularly with regard to self-insurance of condominium associations.



NICOLAS TREMBLAY

CLAIMS ADJUSTER

CONTACT

450.964.9394, ext. 194
ntremblay@cuierrier.com
Certificate: 194620

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Institutional Insurance
- Hotels and Restaurants
- Business Interruption
- Cooperatives
- Nursing Homes

LANGUAGES

- French
- English

TRAINING

Nicolas obtained a DEC in human science in 2009. He then completed an AEC in damage insurance in 2011.

PROFESSIONAL EXPERIENCE

He began his career as a broker in 2011 and then shifted his focus to become a road claims adjuster when he joined the Cuierrier & Associés team in 2019.

He handles all types of personal and commercial property damage claims.

ACCOLADE(S)/INVOLVEMENT(S)

Nicolas sits on the board of directors of the Course des mille pieds for the Samarres Foundation.

He has also been a member of O.H.O.B.I. since 2019.



JOCELYNE **ROY, CIP**

CLAIMS ADJUSTER

CONTACT

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Certificate: 137847

FIELDS OF EXPERTISE

- Personal Property
- Commercial Property
- Condominium Insurance
- Cooperatives
- Nursing Homes
- Hotels and Restaurants
- Business Interruption
- General Liability

LANGUAGES

- French

TRAINING

Jocelyne obtained her CIP designation from the Insurance Institute of Canada in 1987.

PROFESSIONAL EXPERIENCE

Jocelyne began her career in the insurance industry in 1979 as a receptionist for an insurer. Less than a year later, she became a claims adjuster.

Over the years, she held positions as an examiner and road claims adjuster with two major insurers in the Quebec City area. In 2011, she joined a claims adjustment firm where she handled property and civil liability claims.

She joined the Cuierrier & Associés team in 2019, where she is responsible for handling all types of personal and commercial property damage claims.



PATRICK ARESTA

CLAIMS ADJUSTER IN PERSONAL LINES DAMAGE INSURANCE

CONTACT

450.964.9394, ext. 199
paresta@cuierrier.com
Certificate: 167210

FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Special Investigations

LANGUAGES

- French
- English

TRAINING

After holding a management position in occupational health and safety, Patrick shifted his career focus to insurance and obtained an AEC in damage insurance in 2005.

PROFESSIONAL EXPERIENCE

Over the years, Patrick developed his expertise as a claims adjuster, first with a national claims adjustment firm and then with an insurer, until 2017, when he moved into group life insurance as a senior investigator and analyst.

In 2019, he joined the Cuierrier & Associés team as a personal lines damage claims adjuster.



MARIE-NOËLLE **MUNGER**

CLAIMS ADJUSTER

CONTACT

450.964.9394, ext. 206
mmunger@cuierrier.com
Certificate: 249225

FIELDS OF EXPERTISE

- Personal Property
- Business Property
- Condominium Insurance
- General Liability

LANGUAGES

- French
- English

TRAINING

After graduating with a secretarial degree in 2014, Marie-Noëlle changed career paths and obtained an AEC in damage insurance in 2020.

PROFESSIONAL EXPERIENCE

She began her career in the insurance industry as an administrative assistant at Cuierrier & Associés in 2015 and obtained her AMF certificate in 2022.

She has since worked as a claims adjuster in personal and commercial property damage insurance, specializing in condominium insurance.



SOPHIE MÉNARD

CLAIMS ADJUSTER

CONTACT

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smenard@cuierrier.com
Certificate: 230920

FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Commercial Property
- Condominium Insurance
- Business Interruption
- Crime (3D)

LANGUAGES

- French
- English

TRAINING

Sophie first obtained a DEC in accounting and management techniques in 2015. She then continued her studies at the Université du Québec à Trois-Rivières, where she received a bachelor's degree in accounting in 2017.

She shifted her focus to the insurance field in 2019 and obtained an AEC in damage insurance as well as her AMF certificate.

PROFESSIONAL EXPERIENCE

She initially worked in accounting as an office clerk and accounting clerk before landing a position as a claims adjuster at a brokerage firm and insurance fund.

Sophie joined the Cuierrier & Associés team in 2022 as a road claims adjuster and handles all types of personal and commercial property damage claims.



CAROLINE **GRENIER-JEAN, CIP**

CLAIMS ADJUSTER

CONTACT

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cgrenierjean@cuierrier.com
Certificate: 221192

FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Commercial Property
- Condominium Insurance
- General Liability

LANGUAGES

- French
- English

TRAINING

Caroline completed an AEC in damage insurance in 2017.

She also obtained the CIP designation from the Insurance Institute of Canada in 2022.

PROFESSIONAL EXPERIENCE

She began her career in the insurance industry as a telephone claims adjuster for an insurer in 2017. She was then given the role of training new claims adjusters.

She joined the Cuierrier & Associés team as a road claims adjuster in 2023. She handles all types of personal and commercial property damage claims.



MATHIEU **PINET**

CLAIMS ADJUSTER

CONTACT

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mpinet@cuierrier.com
Certificate: 178113

FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Commercial Property
- Condominium Insurance
- High Value
- General Liability

LANGUAGES

- French
- English

TRAINING

Mathieu completed a DEC in insurance and financial services at Cégep Lévis-Lauzon in 2006.

He obtained his AMF certificate the same year.

PROFESSIONAL EXPERIENCE

Mathieu began his career in the insurance industry in 2007 as a telephone claims adjuster for an insurer, a position he held until 2016.

He then worked for a claims adjustment firm for five years and joined the Cuierrier & Associés team in 2023 as a road claims adjuster.

He handles all types of personal and commercial property damage claims.

ACCOLADE(S)/INVOLVEMENT(S)

Mathieu has been involved with ARAQ for five years.



ÉRIC LAMER

CLAIMS ADJUSTER IN PERSONAL LINES DAMAGE INSURANCE

CONTACT

450.964.9394, ext. 218
elamer@cuierrier.com
Certificate: 260908

FIELDS OF EXPERTISE

- Personal Property
- Condominium Insurance
- General Liability

LANGUAGES

- French
- English

TRAINING

Éric completed a vocational diploma in fire protection mechanics in 2002. He then changed career paths and obtained his AMF certificate in 2023 after completing a remote learning course.

PROFESSIONAL EXPERIENCE

He has worked in the field of fire protection for 20 years, first as a mechanic on construction sites, then as a foreman and estimator.

With this experience under his belt, he began his career as a road claims adjuster when he joined the Cuierrier & Associés team in 2023.

He handles all types of personal property damage claims.

ACCOLADE(S)/INVOLVEMENT(S)

Eric has been a member of O.H.O.B.I. since 2024.



SANDRINE **BRUNO**

CLAIMS ADJUSTER

CONTACT

450.964.9394, ext. 219
sbruno@cuierrier.com
Certificate: 191449

FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Commercial Property
- Condominium Insurance
- General Liability
- Municipal Liability

LANGUAGES

- French
- English

TRAINING

Sandrine completed a course in damage insurance and financial management in 2008.

She obtained her AMF certificate the same year.

PROFESSIONAL EXPERIENCE

She began her career working as a claims adjuster for various insurance companies until 2011.

She then worked for a claims adjustment firm for 10 years before joining the Cuierrier & Associés team in 2023.

She handles all types of personal and commercial property damage claims. She also handles general and municipal liability claims.



FRANCIS **LAVIGNE**

CLAIMS ADJUSTER

CONTACT

450.964.9394, ext. 220
flavigne@cuierrier.com
Certificate: 214117

FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Commercial Property
- Special Investigations

LANGUAGES

- French
- English

TRAINING

Francis completed an AEC in damage insurance at Cégep de Saint-Jérôme in 2016.

He obtained his AMF certificate the same year.

PROFESSIONAL EXPERIENCE

He began his career as a claims adjuster for an insurance company in 2016.

In 2024, Francis joined the Cuierrier & Associés team as a road claims adjuster, specializing in special investigations involving motor vehicles and property (USE).

ACCOLADE(S)/INVOLVEMENT(S)

Francis has been a member of O.H.O.B.I. since 2024.



STEEVE DION

CLAIMS ADJUSTER

CONTACT

418-660-9394, ext. 223
sdion@cuierrier.com
Certificate: 155178

FIELDS OF EXPERTISE

- Automobile Insurance
- Personal Property
- Commercial Property
- Condominium Insurance

LANGUAGES

- French
- English

TRAINING

Steeve completed an AEC in damage insurance at College O'Sullivan in Quebec City in 2011 and obtained his AMF certificate the same year.

He received IICRC certification in 2023.

PROFESSIONAL EXPERIENCE

He began his career in the insurance industry in 2011 as an agent and then as a telephone claims adjuster for an insurer.

During this time, he taught the Automobile Insurance course at Collège O'Sullivan until 2014.

He then changed career paths and worked as a cleaning and construction project manager for a post-loss restoration company from 2023 to 2024.

He finally joined the Cuierrier & Associé team in 2024 as a road claims adjuster. He currently handles various types of personal and commercial property damage claims.



First and foremost, Cuierrier & Associés relies on know-how, expertise, and team spirit. Our daily activities and objectives all focus on meeting our clients' expectations, supporting their insureds, and making sure our employees fulfill their career goals.